

CLAIMS

1. A method for calculating benefits to a public sector entity from a technology expenditure, the method comprising the steps of:
 - (a) classifying one or more activities of the public sector entity, wherein said classifying is specifically configured to said public sector entity;
 - (b) determining a plan for implementing the technology expenditure; and
 - (c) determining the net effect on each of the activities from said plan for implementing the technology expenditure.
2. The method of claim 1, wherein the activities of the public sector entity selected from a function selected from a group consisting of:
 - Strategic Management;
 - Financial Management;
 - Revenue Management;
 - Human Resource Management;
 - Resource Management;
 - Procurement & Supply Chain Management;
 - Facilities & Asset Management;
 - Customer Relationship Management;
 - Program and Case Management;
 - Corporate Data Management;
 - Systems Management; and
 - e-Government Management.
3. The method of claim 1, wherein the step of classifying one or more activities of the public sector entity comprises the steps of:
 - forming a detailed functioning mapping; and
 - creating a value driver.
4. The method of claim 3, wherein the step of forming detailed functioning mapping further comprises the steps of:
 - functional mapping;
 - process group mapping;

process mapping; and
activity mapping.

5. The method of claim 3, wherein the step of developing a value driver further comprises the steps of:

developing a value driver;
developing a transformation benefit; and
developing a technology expenditure benefit.

6. The method of claim 1, wherein the step of determining a plan for implementing the technology expenditure comprises the steps of:

integrating a benefits framework; and
developing a benefits delivery plan.

7. The method of claim 6, wherein the step of integrating a benefits framework further comprises the steps of:

adjusting a benefits framework to the technology expenditure; and
integrating the adjusting a benefits framework with a technology expenditure implementation.

8. The method of claim 6, wherein the step of developing a benefits delivery plan further comprises the steps of:

Developing a detailed benefit delivery plan;
approving said detailed benefit delivery plan; and
forming an organizational benefits program.

9. The method of claim 1, wherein the step of determining the net effect on each of the activities further comprises the steps of:

benchmarking total costs;
developing a achievement target;
accessing a probablity range; and
determining an expected benefit.

10. The method of claim 1 further comprising the step of monitoring the activities to determine compliance of the public sector entity with the plan.
11. The method of claim 10, wherein the step of monitoring the activities further comprises the steps of:
 - implementing a benefit delivery plan; and
 - monitoring benefits realization.
12. A system for calculating benefits to a public sector entity from a technology expenditure, the system comprising:
 - a classifying module that classifies one or more activities of the public sector entity, wherein said classifying is specifically configured to said public sector entity; and
 - a net effect determining module that determines a net effect on each of the activities from implementing the technology expenditure, wherein summing said net effect on each activity produces a estimate of the benefits to a public sector entity from a technology expenditure.
13. The system of claim 12, wherein the activities of the public sector entity selected from a function selected from a group consisting of:
 - Strategic Management;
 - Financial Management;
 - Revenue Management;
 - Human Resource Management;
 - Resource Management;
 - Procurement & Supply Chain Management;
 - Facilities & Asset Management;
 - Customer Relationship Management;
 - Program and Case Management;
 - Corporate Data Management;
 - Systems Management; and
 - e-Government Management.
14. The system of claim 12 further comprising a module for realizing the net effect for each of the activities.

15. A program storage device readable by a machine, tangibly embodying a program of instructions executable by a machine to perform method steps of:

classifying one or more activities of the public sector entity, wherein said classifying is specifically configured to said public sector entity;
determining a plan for implementing the technology expenditure; and
determining the net effect on each of the activities from said plan for implementing the technology expenditure.

16. The program storage device of claim 15, wherein the activities of the public sector entity selected from a function selected from a group consisting of:

Strategic Management;
Financial Management;
Revenue Management;
Human Resource Management;
Resource Management;
Procurement & Supply Chain Management;
Facilities & Asset Management;
Customer Relationship Management;
Program and Case Management;
Corporate Data Management;
Systems Management; and
e-Government Management.

17. The program storage device of claim 15, wherein the program of instructions executable by a machine further performs the method step of realizing the determined net effects by implementing a benefit delivery plan and monitoring benefits realization.